

RAJASTHAN SKILL & LIVELIHOODS DEVELOPMENT CORPORATION

EMI Campus, J-8-A, Jhalana Industrial Area, Jaipur 302004, Tele 0141-2715829 Fax:5103246
Website: www.livelihoods.rajasthan.gov.in

No. RSLDC/Adm./CUG/ 10741

Dated: 13.11.2018

Notice inviting bids for providing CUG mobile service to RSLDC

Ref. : RSLDC/ Adm./CUG

RSLDC invites proposals from Licensed Mobile Service Providers of Rajasthan circle to provide CUG mobile services for its officials/team members at Head quarter and across all districts of Rajasthan.

Description of Services	Tender Cost	EMD	Tender Value	Approx CUG Connections
CUG Mobile Services	Rs. 500/-	Rs. 14,000/-	Rs. 7,00,000/-	170

Interested Providers may obtain tender documents from the office of RSLDC upto 30.11.2018 during office hours or can also be downloaded from www.livelihoods.rajasthan.gov.in, www.sppp.rajasthan.gov.in. The cost of tender document is Rs. 500/- which shall be paid by Bank Draft in favour of 'Rajasthan Skill & Livelihoods Development Corporation'. Tender should be submitted in a sealed envelope for the above requirements as per the format. Tender should reach in the office of MD, RSLDC latest by 03:00 PM on 30.11.2018, at the above mentioned address. The bid shall be opened on the same day at 05:00 PM in the presence of available bidders or their representatives.

Copy to:-

1. Notice Board


General Manager


General Manager


Terms & Conditions

1. Proposed Free Facilities of Plans

Category	Approximate No. of connections	Local Call (landline, mobile, toll free numbers) minutes on any network outside CUG	STD calls minute on any network	Call minutes during Roaming on any network free incoming calls	Free SMS local + National on Any Network	4G internet connection data with 4G Speed Monthly
A	100	Unlimited	Unlimited	Unlimited	1000 SMS Monthly	30 GB Monthly 4G
B	70	Unlimited	Unlimited	Unlimited	1000 SMS Daily	10 GB Monthly 4G

2. Connections are to be provided across Rajasthan. Therefore, maximum coverage is required. An affidavit shall be submitted by the bidder that their company coverage is extended to not less than 3/4th of block headquarters with 3G and 4G towers for voice communication in format as annexure 'C'.
3. Bidder shall provide a district wise & Block wise certified list as annexed of active 4G & 3G tower installed in numbers as annexure 'D'.
4. Feature of auto fallback from 4G to 3G and 3G to 2G and vice versa with operational 4G towers is required.
5. Similarly feature of Auto Roll over of data from 4G to 3G and vice versa is required and if latest technology is launched it is also be included in plans.
6. Connections to be provided across Rajasthan with minimum 90 percent 3G coverage at Block Headquarters & 100 percent 4G coverage at District Headquarters. List of block wise towers installed in annexed format shall be submitted.
7. Voice calling must be Network Based not on data based. (affidavit & supporting document are required in annexure 'C').
8. The successful bidder shall be required to port the existing CUG numbers at the discretion of RSLDC.
9. Any other individual number shall also be included in CUG & shall be provided the same plans as directed by RSLDC
10. Sim Must be Compatible with 2G, 3G and 4G Handsets.
11. Balance Data of Plan of A Plan, and data of B Plan, If any, after consumption in that month from the balance data brought forward & once month's limit shall be carried forward to next month.



12. Activation charge shall not be applicable for any connection.
13. Customized rate to be provided for all the plans beyond free SMS.
14. The billing period to be 1st to last date of the month.
15. Grace period of 30 days from shall be given from the billing date.
16. Only 3G/4G service licensed operators are eligible to apply. Authorized agents/ direct marketing agencies/ franchisees are not eligible.
17. EMD & Cost of tender should be deposited in form of Bank Draft/Banker's Cheque in the name of 'Rajasthan Skill & Livelihoods Development Corporation' payable at 'Jaipur' by 3 PM till the bid opening day .
18. The offers without EMD Rs. 14000/- shall be rejected.
19. The bidders can download the tender document from website www.sppp.rajasthan.gov.in, & www.livelihoods.rajasthan.gov.in . The cost of tender document Rs. 500/- in the form of Demand Draft shall be enclosed with bid, without which the bid shall be rejected.
20. Successful bidder shall be required to nominate a single point contact for sales and service issues and will execute an agreement on appropriate Non Judicial Stamp paper as required under RTPP Rules, 2013. Cost of Stamp will be bear by successful bidder.
21. Bidders are required to sign all the pages of the tender document in lieu of acceptance of the tender conditions. The terms and conditions shall be an integral part of the Bid Format.
22. The successful bidder shall have to release new SIMs within 48 hours of making request verbally/telephonically/mail/letter by authorised officer of this corporation in this regard.
23. The evaluation of bids shall be carried out on the basis of total bid value for all the two categories of plans. The operator shall quote Plan Rates category wise and for all two categories. The amount quoted in total (Point No. 7) (Row no. 6 of Column no.4 of format of bid rate) will be the basis of finalisation of bid, although the price quoted for switching pack/extra usage, network & other quality aspect shall also be kept in consideration while finalizing the bid. Hence, RSLDC have full rights in this regard. It is mentioned once again that it is compulsory for the bidder to quote rates for all two categories otherwise should clearly be noted that the bid will be not considered and will be rejected.
(Annexure B)
24. Rates will be quoted both in words and figures, any correction / overwriting should be clearly and signed by authorized signatory. If there is any discrepancy between words and figures the RSLDC shall correct arithmetical error in substantially responsive bids, on the following basis, namely:-
 - (a) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the bid evaluation committee there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
 - (b) If there is an error in a total corresponding in addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and

4 ✓

(c) If there is a discrepancy between words and figures, the amount in words shall prevail unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to clause (a) and (b) above.

25. Validity – the prices shall remain valid for a period of 180 days from the date of opening of financial bid.

26. The bidder shall be required to interchange plans of any CUG numbers subsequently as mandated by RSLDC at any time.
27. The bidder shall suspend and/or resume the service of any CUG numbers as directed by RSLDC and shall not allot the number to other customer during its suspension period within the norms of TRAI. For which no charges shall be levied by the vendor.
28. No. of connection including breakup is indicative, it may vary as per requirement of RSLDC.
29. The billing process shall be transparent and bills should be easily understandable by any user. Separate bill shall be provided for each number and a consolidated single bill shall be raised along with summary of individual bill for payment. The details of usage shall be provided in the individual as well as consolidated bill.
30. The bidder shall raise a single bill in favour of Rajasthan Skill and Livelihoods Corporation with detailed bill for each individual user number.
31. The successful bidder shall have to submit security deposit PSD @ 5% of the contract value (excepting taxes) by way of DD/Banker's Cheque/Bank Guarantee within 7 days of awarding the work order.
32. The services should be commenced within 20 days from the date of work order & execute an agreement within 10 days of awarding the contract, which should remain valid for at least three months after the expiry of the validity period of the work order or its extension. Failing of meeting these deadlines the earnest money deposited by the bidder shall be forfeited by the corporation and the work order may be cancelled and work may be issued to the next lower bidder.
33. This contract shall remain valid for a period of one year from the date of commencement of services, which may be extended by the RSLDC, on mutual consent and on mutually acceptable terms & conditions, which shall not be disadvantages to RSLDC, looking to the satisfactory execution of the work order for another one year at a time.
34. The total number of connections shown in tender document are indicative only. The RSLDC have full discretion to increase/decrease the number. The actual users may be less or more than the number indicated in bid document. Billing will be allowed only for actual number of connections used.
35. The bid shall be signed on all the pages by the authorised representative of the Service Provider Company. Authority letter by the company shall be submitted along with the bid.
36. The selected operator will not be allowed to change any of the terms & conditions once agreed with RSLDC during entire validity period of contract or extended period.
37. CUG service provider will render uninterrupted services. If there is any interruption during contract period, the Liquidated Damage (LD) will be levied,

4/✓

except for the reasons beyond his control, at the rate mentioned here under considering 30 days in a month:

1. Interruption for part of the day, L.D. will be imposed for one day.
 2. Interruption for one day or more, LD will be imposed for double of the days of the period of interruption.
 3. Maximum LD is 10 % for the year of the Contract Value.
38. Security amount shall be refunded after satisfactory execution of the work order of the original period or the extended period, if any.
39. No interest will be paid on EMD/ Security Deposit.
40. **Refund of Earnest money/Security Deposit**:-The earnest money of unsuccessful bidders shall be refunded soon after awarding of the work order.
41. **Forfeiture of Earnest Money**:- The Earnest money is forfeited in following cases.
- i. When the tenderer withdraws or modifies the offer after open tender but before acceptance of the tender.
 - ii. When he doesn't execute the agreement, if any, prescribed within specified time.
 - iii. When he fails to commence the work as per order within the time prescribed.
 - iv. When the tenderer does not deposit the security money of the work within the prescribed time.
42. **Forfeiture of Security Deposit**:- Security deposit shall be forfeited in following cases.
- i. When any terms and conditions of the contract is infringed/violated.
 - ii. When the tenderer fails to complete the work satisfactorily.
 - iii. Notices will be given to the tenderer with reasonable time before money/security-deposit is deposited is forfeited.
 - iv. The forfeited amount of earnest money/security deposit will be credited to other receipts of the department concerned and necessary for arranging transfer entry shall be made.
43. If operator fails to provide services and RSLDC have to make alternative arrangement at its level and if additional expenditure is incurred due to new service provider/operator of CUG that will be recovered from by the original operators who failed to provide CUG services.
44. RSLDC will have full right to cancel whole tender or part of the tender without assigning any reason before execution of the agreement.
45. RSLDC have sole right to cancel the agreement before its expiry by giving notice of 30 days.
46. All disputes will be settled in court of Jaipur Jurisdiction only.
47. Taxes GST & any other levies, if any, are applicable as per govt. policies & shall be paid extra.
48. The service provider shall not assign, transfer, pledge or subcontract the performance of services in any condition.

44

49. RSLDC will not be bound to pay the charges levied beyond the terms & conditions of this tender document/agreement made.
50. Subject to terms of this document, no variation in or modification of terms of contract shall be made except by written amendment.
51. The tax shall be deducted at source (TDS) per provisions of Income Tax Act as amended from time to time and a certificate to this effect shall be provided by corporation.
52. The provision of RTPP Act and Rules would also be applicable mutatis-mutandis.
53. If market conditions compel the overall fall in the rates of Call and Data services, the service provider shall pass on the benefit to RSLDC. However in case of rise in rates, RSLDC shall make make payment only upto the contracted rates.

(Signature of Bidder)

Name :

Mobile No.:

Name of Company & address:

Local address:



Annexure - B

Financial BID

RAJASTHAN SKILL & LIVELIHOODS DEVELOPMENT CORPORATION

EMI Campus, J-8-A, Jhalana Industrial Area, Jaipur 302004, Tele 0141-5103249 fax 5103246

Website: www.rajasthanlivihoods.org

Format for quotation

1. Name of bidder Company:
2. Address of bidder:
3. Name of Contact Person with Contact number:
4. Name of alternate Person with Contact number:
5. PAN No.-
6. Email id of the contact person:
7. Rate offered per plan per month (Rates to be quoted for composite plan based on pulse rate of one minute). **The rates quoted should be exclusive of Service Tax and any other Govt. levies, if any, which should be specified explicitly:**

Plan	A	B	Total ^{\$}
1	2	3	4
Estimated number of users [#]	100	70	170
Rent per CUG (to be quoted in Rs. per month)			-
Calculation			-
TOTAL			
Total Bid Value Rs. (In words) Total bid value per annum			
Tax/ Govt. Levies, if any (to be Specified)			
Total Number of Towers as per Annexure 'C'			

^{\$} Total rate per month= ___ x rate of plan 'A' + ___ x rate of plan 'B'

No. of users shown are indicative only. However, the actual numbers may increase or decrease. Billing will be allowed only for actual number of users.

• Total Amount (Shown in column. 4) will be base for selection of minimum rate bid.

8. Rates to be quoted for Extra Usage:

Excess usage charge

SMS

Local SMS : Rs. _____ per SMS

National SMS : Rs. _____ per SMS

Internet Data @ 4-G speed : Rs. _____ per GB

Note: -Please enclose duly filled & signed

- (i) Terms and conditions of tender Page no 2 to 6
- (ii) Undertaking by the bidder Page no 8
- (iii) Annexure A to D

(Signature of Bidder)

Name of Authorised representative :
(Authorisation letter to be enclosed)
Mobile no. :
Name of the Service Provider company :
Address

AFFIDAVIT

1. I/We hereby confirm that our company's coverage is extended to not less than 3/4th of block headquarters with 3G and 4G towers for voice & Data.
2. I/We hereby confirm that our company's voice calling is network based.
3. I/We hereby confirm that I/We have fulfilled all terms and conditions mentioned from point no.1 to 53.

DEPONENT

Signed at _____ this ___ day of _____,

VERIFICATION

I/We _____ the above named deponent do hereby verify on oath that the contents of the affidavit above are true to my personal knowledge and nothing material has been concealed or falsely stated.

DEPONENT



