

Rajasthan Skill and Livelihoods Development corporation

(A Government of Rajasthan enterprise)

MMYKY - List of Tools, Equipment and Material

Job Role Name	Customer Care - Relationship Centre Skills	Sector Name	Telecom			QP Code -	TEL/Q0101
Sr. No.	Equipment Name	Quantity proposed for a batch of 30 trainees	Unit Type	Is this a mandatory Equipment (Yes/No)	Dimension/ Specification/ Description of the Equipment/ ANY OTHER REMARK	No. of Tools Available	Remark
1	Voice/Accent Trainer Tool/Software	1	pieces	Yes	-		
2	Call Receiving & Distribution Setup (Epabx Or Server Based)	1	pieces	No	-		
3	Black/White Board	1	pieces	Yes	-		
4	Projection System With Pc/Laptop	1	pieces	Yes	-		
5	Computers	11	pieces	Yes	-		
6	Headsets	11	pieces	Yes	-		
7	Mic	11	pieces	Yes	-		
8	Crn Tool/Equivalent Software	1	pieces	Yes	-		