

Model Curriculum

Associate-DTP

SECTOR: IT-ITeS
SUB-SECTOR: Business Process Management
OCCUPATION: Editorial & Desktop Publishing (DTP)
REFERENCE ID: SSC/Q2702
NSQF LEVEL: 7



Certificate

COMPLIANCE TO QUALIFICATION PACK – NATIONAL OCCUPATIONAL STANDARDS

is hereby issued by the

IT-ITes Sector Skills Council NASSCOM

for

MODEL CURRICULUM

Complying to the National occupation standards of

Job Role / Qualification Pack Associate-DTP

QP No. SSC/Q2702

Date of Issuance: December 1st 2017

Valid Upto *: December 1st 2018

*Valid up to the next review date of the Qualitification Pack



Authorised Signatory

(IT-ITes Sector Skills Council NASSCOM)

TABLE OF CONTENTS

1. Curriculum	04
2. Trainer Prerequisites	09
3. Annexure: Assessment Criteria	10

Associate-DTP

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of a “Associate-DTP” in the “IT-ITeS” Sector/Industry and aims at building the following key competencies amongst the learner.

Program Name	Associate - DTP		
Qualification Pack Name & Reference ID. ID	Associate - DTP, SSC/Q2702		
Version No.	1.0	Version Update Date	27/06/2018
Pre-requisites to Training	Bachelor's Degree in any discipline		
Training Outcomes	<p>After completing this programme, participants will be able to:</p> <ul style="list-style-type: none"> • Provide/control access to publications • Publish Content • Manage your work to meet requirements • Work effectively with colleagues • Maintain a healthy, safe and secure working environment • Provide data/information in standard formats • Develop your knowledge, skills and competence 		

This course encompasses 7 out of 7 National Occupational Standards (NOS) of “Associate-DTP” Qualification Pack issued by “IT-ITeS Sector Skills Council NASSCOM.”

Sr. No.	Module	Key Learning Outcomes	Equipment Required
1.	<p>Provide/control access to publications</p> <p>Theory Duration (hh:mm) 40:00</p> <p>Practical Duration (hh:mm) 60:00</p> <p>Corresponding NOS Code SSC/N2702</p>	<p>Candidates will be able to:</p> <ul style="list-style-type: none"> • check that publications, or specific versions of publications, are not already in your organization’s knowledge base, in order to avoid duplication • store publications in your organization’s knowledge base according to your organization’s policies, procedures and standards • check that different versions, including the most up-to-date versions, of publications are clearly indicated according to your organization’s standards for version control • provide access to publications in your organization’s knowledge base only to those who are entitled to access • provide support to appropriate people to access publications, where required • obtain advice and guidance on storing publications, version control and access issues from appropriate people, where required • comply with your organization’s policies, standards, procedures, guidelines and service level agreements (SLAs) when providing and controlling access to publications 	<p>Refer to Unique Equipment Required</p>
2.	<p>Publish Content</p> <p>Theory Duration (hh:mm) 30:00</p> <p>Practical Duration (hh:mm) 70:00</p> <p>Corresponding NOS Code SSC/N2703</p>	<p>Candidates will be able to:</p> <ul style="list-style-type: none"> • establish clearly the requirements of the content of publications • identify any issues with the requirements and clarify these with appropriate people • obtain and verify you have the correct versions of all content for publications • manipulate content into draft publications to meet requirements using standard templates and tools • review draft publications with appropriate people and incorporate their inputs • obtain approval of publications from appropriate people • create outputs of publications in formats required for production teams • provide clear instructions for production teams, where required • liaise with production teams to resolve any production issues • update your organization’s knowledge base with publications • obtain advice and guidance on publishing content from appropriate people, where required 	

Sr. No.	Module	Key Learning Outcomes	Equipment Required
		<ul style="list-style-type: none"> comply with your organization's policies, standards, procedures, guidelines and service level agreements (SLAs) when publishing content 	
3.	Manage your work to meet requireme Theory Duration (hh:mm) 11:00 Practical Duration (hh:mm) 39:00 Corresponding NOS Code nts SSC/N9001	Candidates will be able to: <ul style="list-style-type: none"> establish and agree your work requirements with appropriate people keep your immediate work area clean and tidy utilize your time effectively use resources correctly and efficiently treat confidential information correctly work in line with your organization's policies and procedures work within the limits of your job role obtain guidance from appropriate people, where necessary ensure your work meets the agreed requirements 	
4.	Work effectively with colleagues Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 40:00 Corresponding NOS Code SSC/N9002	Candidates will be able to: <ul style="list-style-type: none"> communicate with colleagues clearly, concisely and accurately work with colleagues to integrate your work effectively with theirs pass on essential information to colleagues in line with organizational requirements work in ways that show respect for colleagues carry out commitments you have made to colleagues let colleagues know in good time if you cannot carry out your commitments, explaining the reasons identify any problems you have working with colleagues and take the initiative to solve these problems follow the organization's policies and procedures for working with colleagues 	
5.	Maintain a healthy, safe and secure working environment Theory Duration (hh:mm) 7:00 Practical Duration (hh:mm) 18:00 Corresponding NOS Code SSC/N9003	Candidates will be able to: <ul style="list-style-type: none"> PC1. comply with your organization's current health, safety and security policies and procedures PC2. report any identified breaches in health, safety, and security policies and procedures to the designated person identify and correct any hazards that you can deal with safely, competently and within the limits of your authority report any hazards that you are not competent to deal with to the relevant person in line with organizational procedures and warn other people who may be affected follow your organization's emergency procedures promptly, calmly, and efficiently identify and recommend opportunities for improving health, safety, and security to the designated person 	

Sr. No.	Module	Key Learning Outcomes	Equipment Required
6.	Provide data/information in standard formats Theory Duration (hh:mm) 15:00 Practical Duration (hh:mm) 35:00 Corresponding NOS Code SSC/N9004	<ul style="list-style-type: none"> complete any health and safety records legibly and accurately Candidates will be able to: <ul style="list-style-type: none"> establish and agree with appropriate people the data/information you need to provide, the formats in which you need to provide it, and when you need to provide it obtain the data/information from reliable sources check that the data/information is accurate, complete and up-to-date obtain advice or guidance from appropriate people where there are problems with the data/information carry out rule-based analysis of the data/information, if required insert the data/information into the agreed formats check the accuracy of your work, involving colleagues where required report any unresolved anomalies in the data/information to appropriate people provide complete, accurate and up-to-date data/information to the appropriate people in the required formats on time 	
7.	Develop your knowledge, skills and competence Theory Duration (hh:mm) 5:00 Practical Duration (hh:mm) 20:00 Corresponding NOS Code SSC/N9005	Candidates will be able to: <ul style="list-style-type: none"> obtain advice and guidance from appropriate people to develop your knowledge, skills and competence identify accurately the knowledge and skills you need for your job role identify accurately your current level of knowledge, skills and competence and any learning and development needs agree with appropriate people a plan of learning and development activities to address your learning needs undertake learning and development activities in line with your plan apply your new knowledge and skills in the workplace, under supervision obtain feedback from appropriate people on your knowledge and skills and how effectively you apply them review your knowledge, skills and competence regularly and take appropriate action 	
	Total Duration: Theory Duration (hh:mm)	Unique Equipment Required: Training room should be fully furnished with the following equipment / tools / accessories. Additional / specific resources, wherever applicable (e.g. Hardware, software) are indicated in the main text corresponding to relevant learning outcome. Domain NOS requirements	

Sr. No.	Module	Key Learning Outcomes	Equipment Required
118:00 Practical Duration (hh:mm) 282:00		<ul style="list-style-type: none"> • Access to a set of well-defined and limited scope publishing requirements for hands on practice in fixed hour Lab sessions. <p>Common requirements</p> <ul style="list-style-type: none"> • Comfortable seats with adequate lighting, controlled temperature and acoustics for training and learning • White Board, Markers and Eraser • Projector with screen • Flip chart with markers • Faculty's PC/Laptop with latest configuration and internet connection • Supporting software / applications for projecting audio, video, recording, • Presentation Tools to support learning activities: <ul style="list-style-type: none"> ○ Intranet ○ Email ○ IMs ○ Learning management system e.g. Moodle, Blackboard to enable blended learning • Microphone / voice system for lecture and class activities • Handy Camera • Stationery kit – Staples, Glue, Chart Paper, Sketch Pens, Paint Box, Scale, A4 Sheets • For IT Lab sessions: Computer Lab with 1:1 PC:trainee ratio and having internet connection, MS Office / Open office, Browser, Outlook / Any other Email Client and chat tools. • Assessment and Test Tools for day to day online Tests and Assessments • For team discussions: Adequate seating arrangement in full / half circle format for one or more teams as per planned team composition. • Reading Resources: Access to relevant sample documents and learning forums to enable self-study before and after each training session. 	

Grand Total Course Duration: **400 Hours 0 Minutes**

(This syllabus/ curriculum has been approved **IT-ITeS Sector Skills Council NASSCOM.**)

Notes from IT-ITeS Sector Skills Council NASSCOM

1. This document outlines the broad scope of coverage. This should be linked with OBF and training delivery plan. OBF (Outcome based framework) reflects the pedagogy used to ensure an expected outcome. Training delivery plan focuses on the sequence of delivery.
2. Though many NOSs have some seemingly common outcomes, notably core/generic, professional and technical skills, it is imperative to understand the contextual difference between them. Training providers are advised to,
 - a. Embed such skills development in the learning pedagogy for each expected outcome
 - b. Prepare a detailed session plan for training delivery with focus on sequence and duration of training
3. Run a diagnostic test to assess prior learning of students and help trainers / students identify the need for gap training and suitable training methodology. Accordingly, more introductory level sessions may be included in guided or self-paced mode of learning. E.g. adding some sessions on Functional English or Use of Internet and MS Office.

Trainer Prerequisites for Job role: “Associate-DTP” mapped to Qualification Pack: “SSC/Q2702”

Sr. No.	Area	Details
1	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack SSC/Q2702.
2	Personal Attributes	<p>Aptitude to conduct training, and pre/ post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well-organised and focused, eager to learn and keep oneself updated with the latest in the mentioned field.</p> <p>Individuals with strong command over flash, macromedia, acrobat or html are desirable, as this job requires publishing of content in these formats.</p>
3	Minimum Educational Qualifications	Bachelor’s Degree in any discipline
4a	Domain Certification	<p>Minimum accepted score in SSC Assessment is 90% per NOS being taught in SSC/Q2702.</p> <p>Additional certification in Desktop publishing software, tools and platforms</p>
4b	Platform Certification	<p>Recommended that the Trainer is certified for the Job Role: “Trainer” mapped to the Qualification Pack: “MEP/Q0102”.</p> <p>Minimum accepted score is 70% per NOS.</p>
5	Experience	<p>Field experience: Minimum 2 years’ experience in the same domain</p> <p>Training experience: 1 year preferred</p>

Annexure: Assessment Criteria

Job Role	Associate-DTP
Qualification Pack	SSC/Q2702
Sector Skill Council	IT-ITeS

Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack (QP) will be created by the Sector Skill Council (SSC). Each performance criteria (PC) will be assigned Theory and Skill/Practical marks proportional to its importance in NOS.
2. The assessment will be conducted online through assessment providers authorised by SSC.
3. Format of questions will include a variety of styles suitable to the PC being tested such as multiple choice questions, fill in the blanks, situational judgment test, simulation and programming test.
4. To pass a QP, a trainee should pass each individual NOS. Standard passing criteria for each NOS is 70%.
5. For latest details on the assessment criteria, please visit www.sscnasscom.com.

Assessable Outcomes	Assessment criteria for the outcome	Total Mark	Out of	Marks Allocation	
				Theory	Skills Practical
1.SSC/N2702 (Provide/control access to publications)	PC1. check that publications, or specific versions of publications, are not already in your organization's knowledge base, in order to avoid duplication	100	10	10	0
	PC2. store publications in your organization's knowledge base according to your organization's policies, procedures and standards		20	10	10
	PC3. check that different versions, including the most up-to-date versions, of publications are clearly indicated according to your organization's standards for version control		20	10	10
	PC4. provide access to publications in your organization's knowledge base only to those who are entitled to access		10	0	10
	PC5. provide support to appropriate people to access publications, where required		10	0	10
	PC6. obtain advice and guidance on storing publications, version control and access issues from appropriate people, where required		10	10	0
	PC7. comply with your organization's policies, standards, procedures, guidelines and service level agreements (SLAs) when providing and controlling access to publications		20	0	20
	Total			100	40
2. SSC/N2703 (Publish content)	PC1. establish clearly the requirements of the content of publications	100	5	5	0
	PC2. identify any issues with the requirements and clarify these with appropriate people		5	5	0

	PC3. obtain and verify you have the correct versions of all content for publications		10	0	10
	PC4. manipulate content into draft publications to meet requirements using standard templates and tools		10	0	10
	PC5. review draft publications with appropriate people and incorporate their inputs		10	0	10
	PC6. obtain approval of publications from appropriate people		5	5	0
	PC7. create outputs of publications in formats required for production teams		10	0	10
	PC8. provide clear instructions for production teams, where required		5	5	0
	PC9. liaise with production teams to resolve any production issues		5	5	0
	PC10. update your organization's knowledge base with publications		10	0	10
	PC11. obtain advice and guidance on publishing content from appropriate people, where required		5	5	0
	PC12. comply with your organization's policies, standards, procedures, guidelines and service level agreements (SLAs) when publishing content		20	0	20
	Total		100	30	70
3.SSC/N9001 (Manage your work to meet requirements)	PC1. establish and agree your work requirements with appropriate people	100	7.5	0	7.5
	PC2. keep your immediate work area clean and tidy		15	7.5	7.5
	PC3. utilize your time effectively		15	7.5	7.5
	PC4. use resources correctly and efficiently		15	7.5	7.5
	PC5. treat confidential information correctly		7.5	0	7.5
	PC6. work in line with your organization's policies and procedures		15	0	15
	PC7. work within the limits of your job role		7.5	0	7.5
	PC8. obtain guidance from appropriate people, where necessary		7.5	0	7.5
	PC9. ensure your work meets the agreed requirements		10	0	10
	Total		100	22.5	77.5
4.SSC/N9002 (Work with colleagues)	PC1. communicate with colleagues clearly, concisely and accurately	100	20	0	20
	PC2. work with colleagues to integrate your work effectively with theirs		10	0	10
	PC3. pass on essential information to colleagues in line with organizational requirements		10	10	0
	PC4. work in ways that show respect for colleagues		20	0	20
	PC5. carry out commitments you have made to colleagues		10	0	10
	PC6. let colleagues know in good time if you cannot carry out your commitments, explaining the reasons		10	10	0

	PC7. identify any problems you have working with colleagues and take the initiative to solve these problems		10	0	10
	PC8. follow the organization's policies and procedures for working with colleagues		10	0	10
	Total		100	20	80
5.SSC/N9003 (Maintain a healthy, safe and secure working environment)	PC1. comply with your organization's current health, safety and security policies and procedures	100	20	10	10
	PC2. report any identified breaches in health, safety, and security policies and procedures to the designated person		10	0	10
	PC3. identify and correct any hazards that you can deal with safely, competently and within the limits of your authority		20	10	10
	PC4. report any hazards that you are not competent to deal with to the relevant person in line with organizational procedures and warn other people who may be affected		10	0	10
	PC5. follow your organization's emergency procedures promptly, calmly, and efficiently		20	10	10
	PC6. identify and recommend opportunities for improving health, safety, and security to the designated person		10	0	10
	PC7. complete any health and safety records legibly and accurately		10	0	10
	Total			100	30
6.SSC/N9004 (Provide data/information in standard formats)	PC1. establish and agree with appropriate people the data/information you need to provide, the formats in which you need to provide it, and when you need to provide it	100	15	15	0
	PC2. obtain the data/information from reliable sources		15	0	15
	PC3. check that the data/information is accurate, complete and up-to-date		15	5	10
	PC4. obtain advice or guidance from appropriate people where there are problems with the data/information		5	5	0
	PC5. carry out rule-based analysis of the data/information, if required		20	0	20
	PC6. insert the data/information into the agreed formats		10	0	10
	PC7. check the accuracy of your work, involving colleagues where required		10	0	10
	PC8. report any unresolved anomalies in the data/information to appropriate people		5	5	0
	PC9. provide complete, accurate and up-to-date data/information to the appropriate people in the required formats on time		5	0	5
Total		100	30	70	
7.SSC/N9005 (Develop your knowledge, skills and competence)	PC1. obtain advice and guidance from appropriate people to develop your knowledge, skills and competence	100	20	7	13
	PC2. identify accurately the knowledge and skills you need for your job role		14	7	7

	PC3. identify accurately your current level of knowledge, skills and competence and any learning and development needs		14	0	14
	PC4. agree with appropriate people a plan of learning and development activities to address your learning needs		7	0	7
	PC5. undertake learning and development activities in line with your plan		12	0	12
	PC6. apply your new knowledge and skills in the workplace, under supervision		12	0	12
	PC7. obtain feedback from appropriate people on your knowledge and skills and how effectively you apply them		7	0	7
	PC8. review your knowledge, skills and competence regularly and take appropriate action		14	7	7
	Total		100	21	79