

Rajasthan Skill and Livelihoods Development corporation

(A Government of Rajasthan enterprise)

List of Tools, Equipment and Material

Job Role Name	Customer Care Executive - (Telecom Call Centre)	Sector Name	Telecom			QP Code -	TEL/Q0100
Sr. No.	Equipment Name	Quantity proposed for a batch of 30 trainees	Unit Type	Is this a mandatory Equipment (Yes/No)	Dimension/ Specification/ Description of the Equipment/ ANY OTHER REMARK	No. of Tools Available	Remark
1	Computers	15	pieces	Yes	Win 7 and above		
2	Headsets	15	pieces	Yes	Standard		
3	Mic	15	pieces	Yes	Standard		
4	Crm Tool/Equivalent Software	1	pieces	Yes	Standard		
5	Voice/Accent Trainer Tool/Software	1	pieces	Yes	Standard		
6	Call Receiving & Distribution Setup (Epabx Or Server Based)	1	pieces	No	Standard		
7	Black/White Board	1	pieces	Yes	Standard		
8	Projection System With Pc/Laptop	1	pieces	No	Standard		